



**HYBRID  
COMMS**

WORK EVERYWHERE

# HYBRID ETHERNET SERVICES

Delivering Superior Business Connectivity

# Ethernet Services

Ethernet delivers reliability and outstanding performance for voice and data connectivity. Plus, it's available in almost any location, regardless of whether fibre is available or not. With speeds of up to 10Gbps and ultra-low latency, it can handle hosted telephony applications, multiple VoIP telephone calls, and data-heavy applications with ease.

The work environment has changed and as businesses move increasingly to more flexible hybrid and remote working, Ethernet connectivity enables you to support operations and to deliver flexibility as the business and users demand.

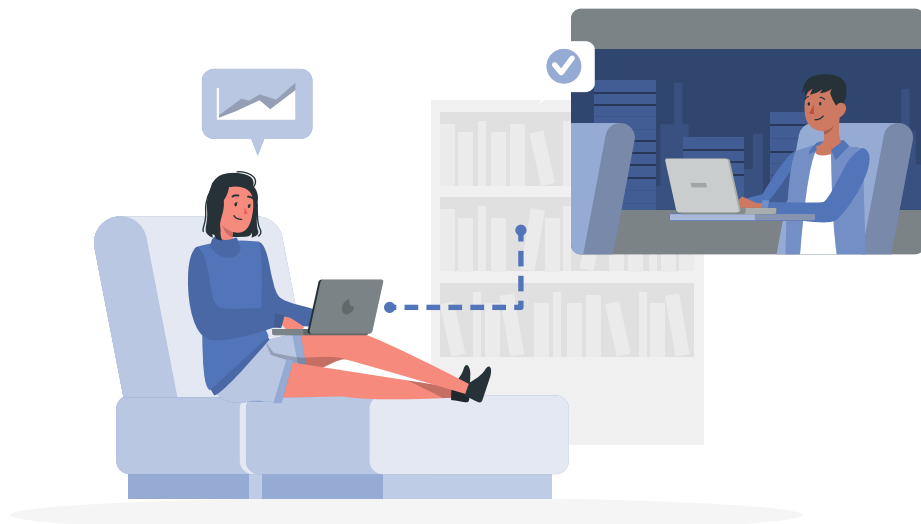
Ethernet offers the following key benefits over other connectivity solutions such as FTTH:

- Dedicated Bandwidth
- Symmetrical Data speeds
- Resilience & Stability

## Core Connectivity

The transformation to IP creates the opportunity for improved customer experience and business efficiency, but the network is the umbilical cord and lifeline of a business. Delivering a dependable service is critical. Not only are we backed up over 3 data centres we run redundant circuits between the sites. In addition, we have dual connectivity with our primary down line carriers - you can't have enough connectivity.

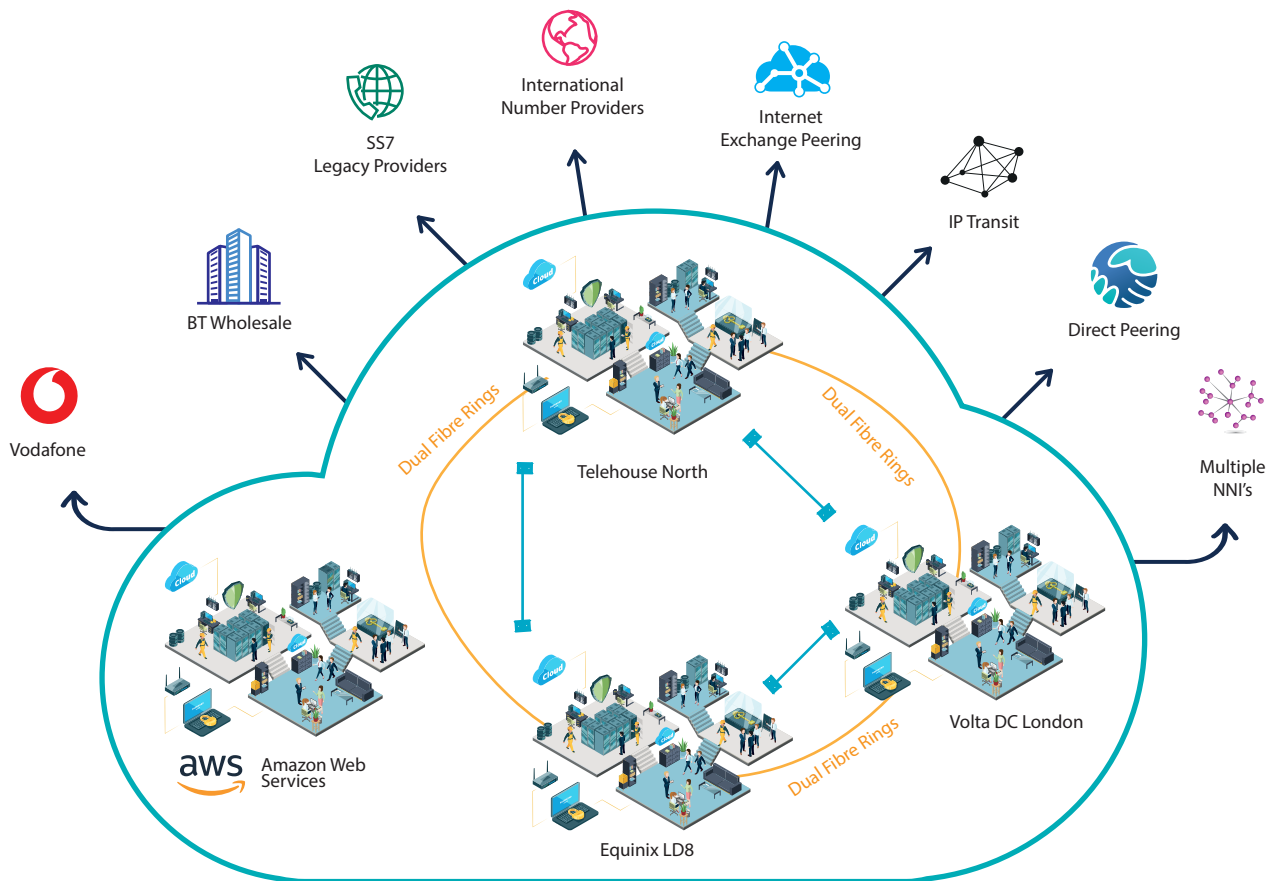
- 99.99% platform up-time
- Multiple Tier 1 connectivity partners
- Monitoring to minimise potential disruption



# Our Network

At the heart of our core network is multiple layers of resiliency. Hybrid Comms have developed our key Supplier Partnerships with flexibility and resilience as the principle components of any offering we work with. There are no constraints on which data connectivity method you can use - and there are no constraints on delivery.

You can rely on Hybrid Comms to deliver uninterrupted customer services to support your Business' mission critical activities.



## Managed or Unmanaged Services

Ethernet services from Hybrid Comms can be ordered with or without a Router, depending on your requirements. Hybrid Comms work only with Tier 1 Network providers across the UK, and for our 'managed' Customers we supply Cisco Routers, available on all connections from Hybrid Comms

# IP Addresses

Ethernet connections are provided with 1x IP address on order. Additional IP addresses can be ordered on request (subject to requirements/ allocated in blocks of 5x usable IP addresses).

## Other Applications

Knowing your Data bandwidth is consistent and stable enables businesses to take advantage of other cloud applications such as VoIP (Internet Telephony), and to easily run applications across your teams whether in a busy office or across a hybrid workforce.

If you haven't talked to us about HybridFlow, our business communications /VoIP Platform then ask us today how we are helping Hybrid teams communicate better both internally and with their Customers.

## Full Support and Service Level Agreement

We provide full Support with all of our services and connections. Available 24.7.365 via email or phone, we are on-hand and available to help when you need us.

All services are offered with a full SLA (Service Level Agreement), with an uptime-guarantee on all Ethernet services at +99.9%.

For more information on Hybrid Ethernet services or on Hybrid Comms please do not hesitate to contact us.

### Why Hybrid Comms:

- **An established & leading provider of modern business voice, internet and communications solutions**
- **Providing a simple, easy-to-manage service, putting you in control of your business comms**
- **Delivering futureproof, efficient comms infrastructure tailored to your needs**
- **Independent advice we'll guide you to a solution that suits your business**
- **Get the support when you need it**